

FIG. 1 - Distributed Enhanced Directory Assistance Listing Service

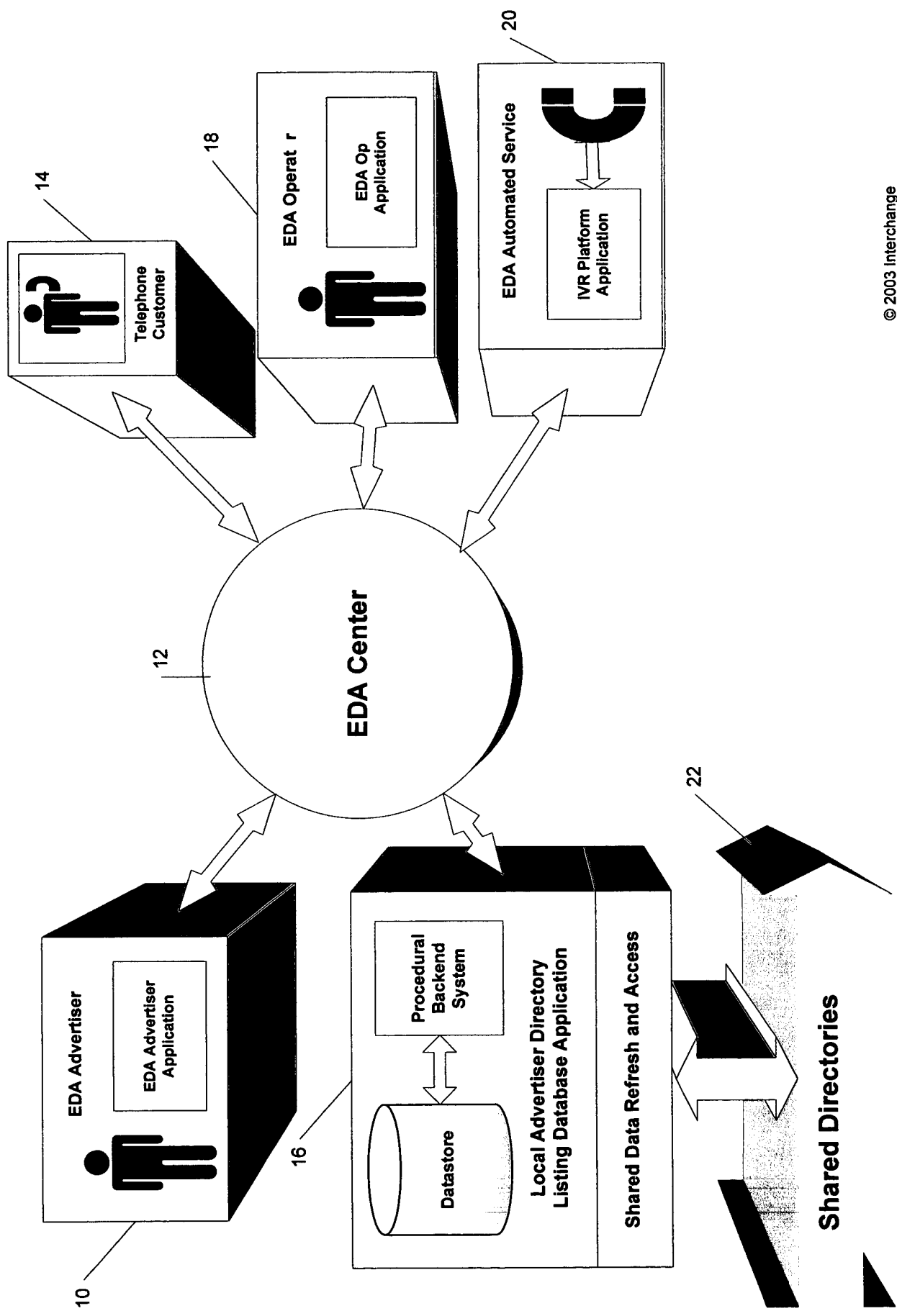


FIG. 2 - Messaging Systems and EDA Listing Service

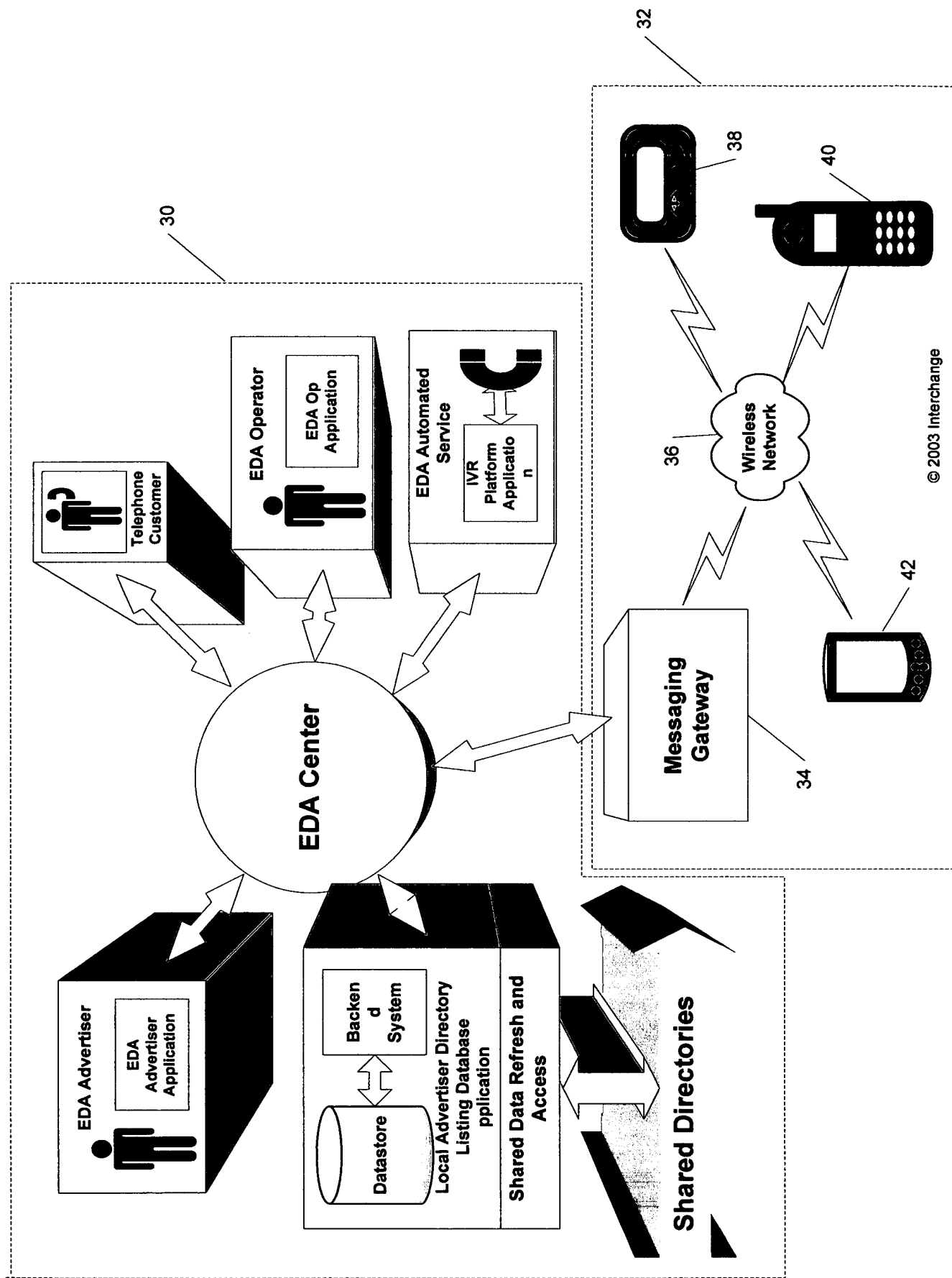


FIG. 3 - Messaging System Layer and EDA

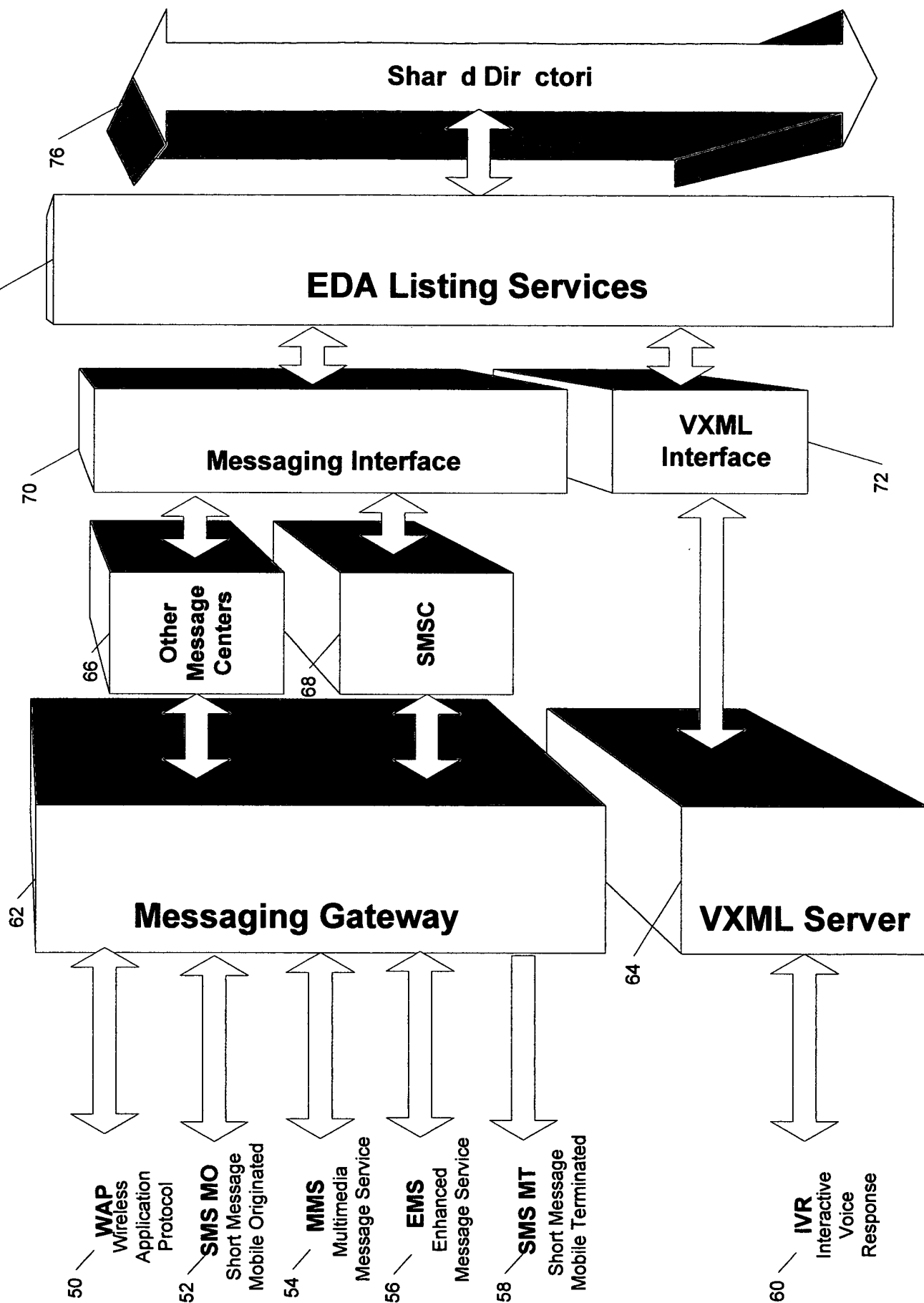


FIG. 4 - Voice Enabled with Mobile Terminated Messaging

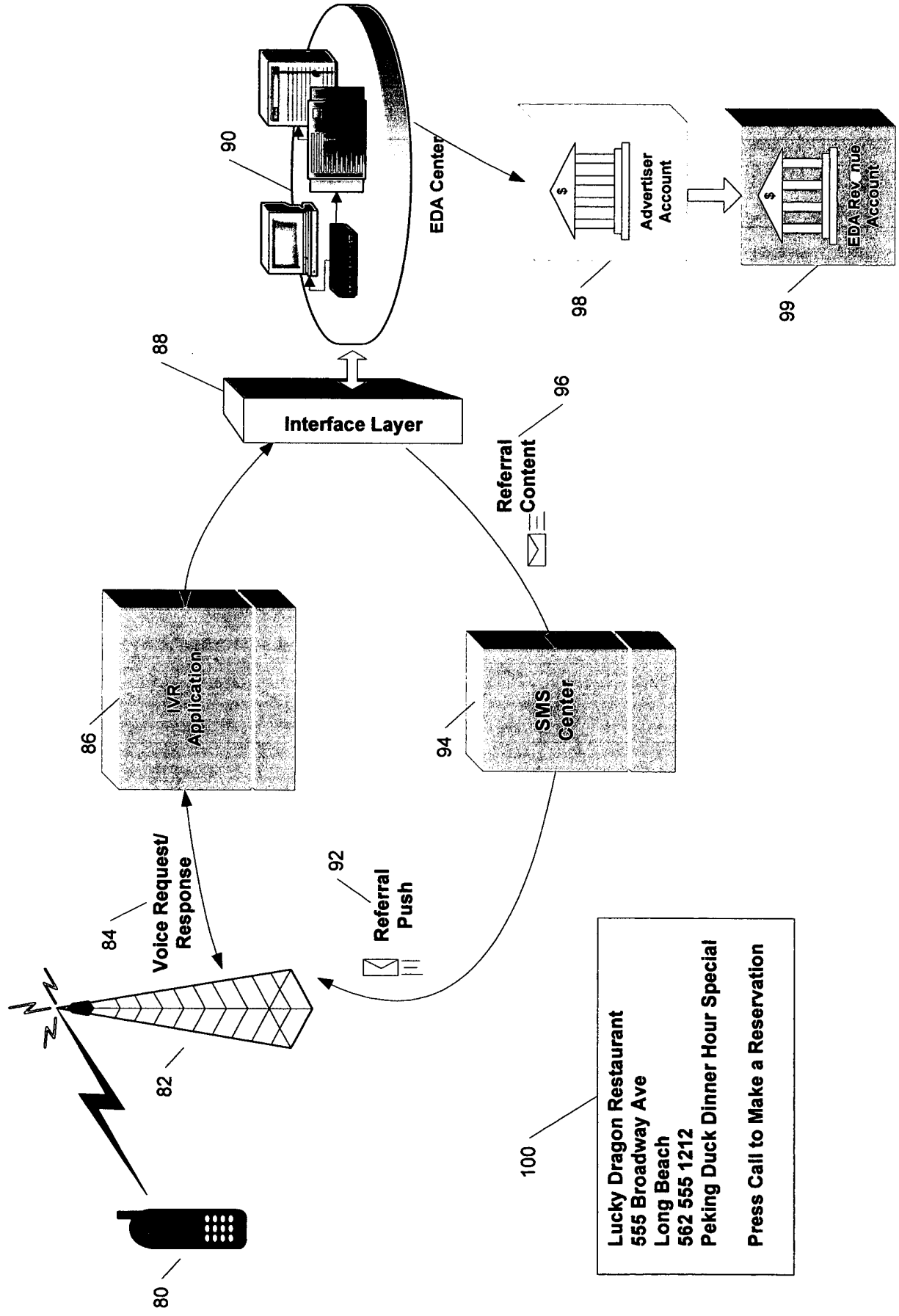


FIG. 5 - Voice Enabled with Mobile Originated Messaging

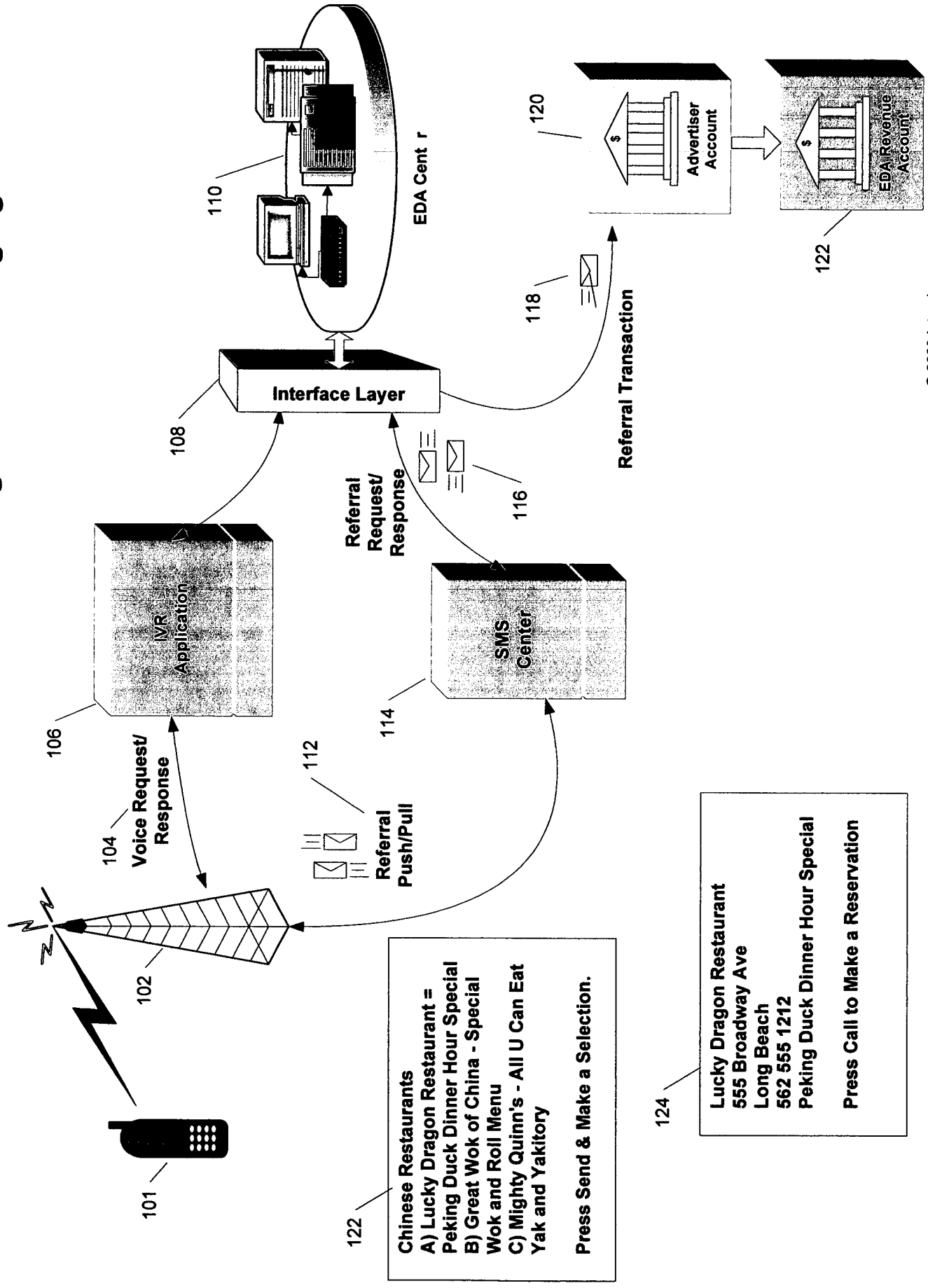


FIG. 6 - Message System Differences

	Technology	Content	Access Method	Availability
WAP	Wireless Application Protocol	Active programmable stacks	Push/Pull	Limited System Specific Deployment
SMS	Short Message Service	Short Text Messages	Mobile Terminated Mobile Originated	Widely deployed
EMS	Enhanced Message Service	Longer Text Messages	Similar to SMS	Early deployment only
MMS	Multimedia Message Service	Rich Content types	Similar to SMS	Early deployment only

FIG. 7 - Voice Originated EDA Single SMS Message Option

Get EDA Referral

Process EDA Referral

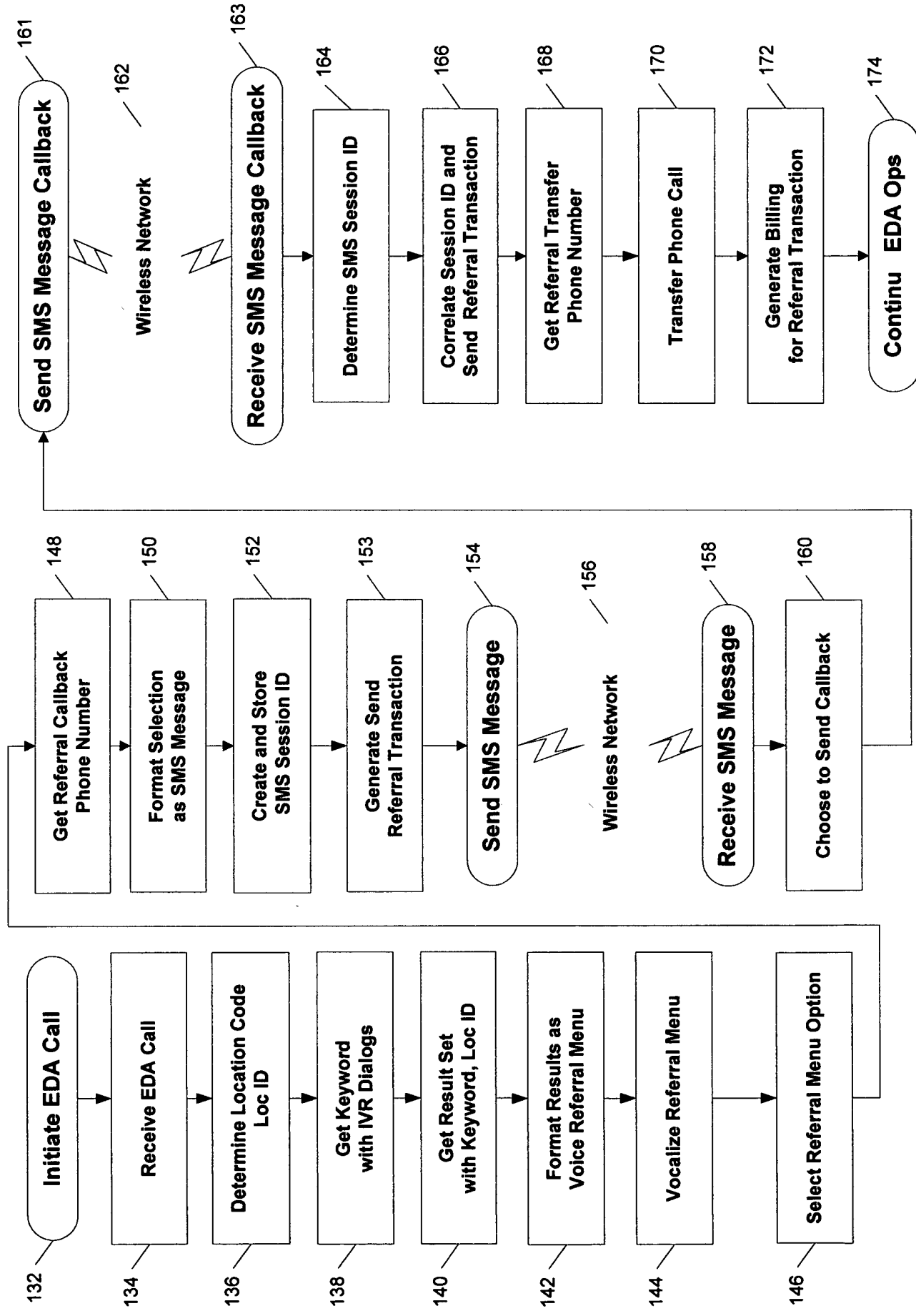


FIG. 8 - Voice Originated EDA SMS Menu Option

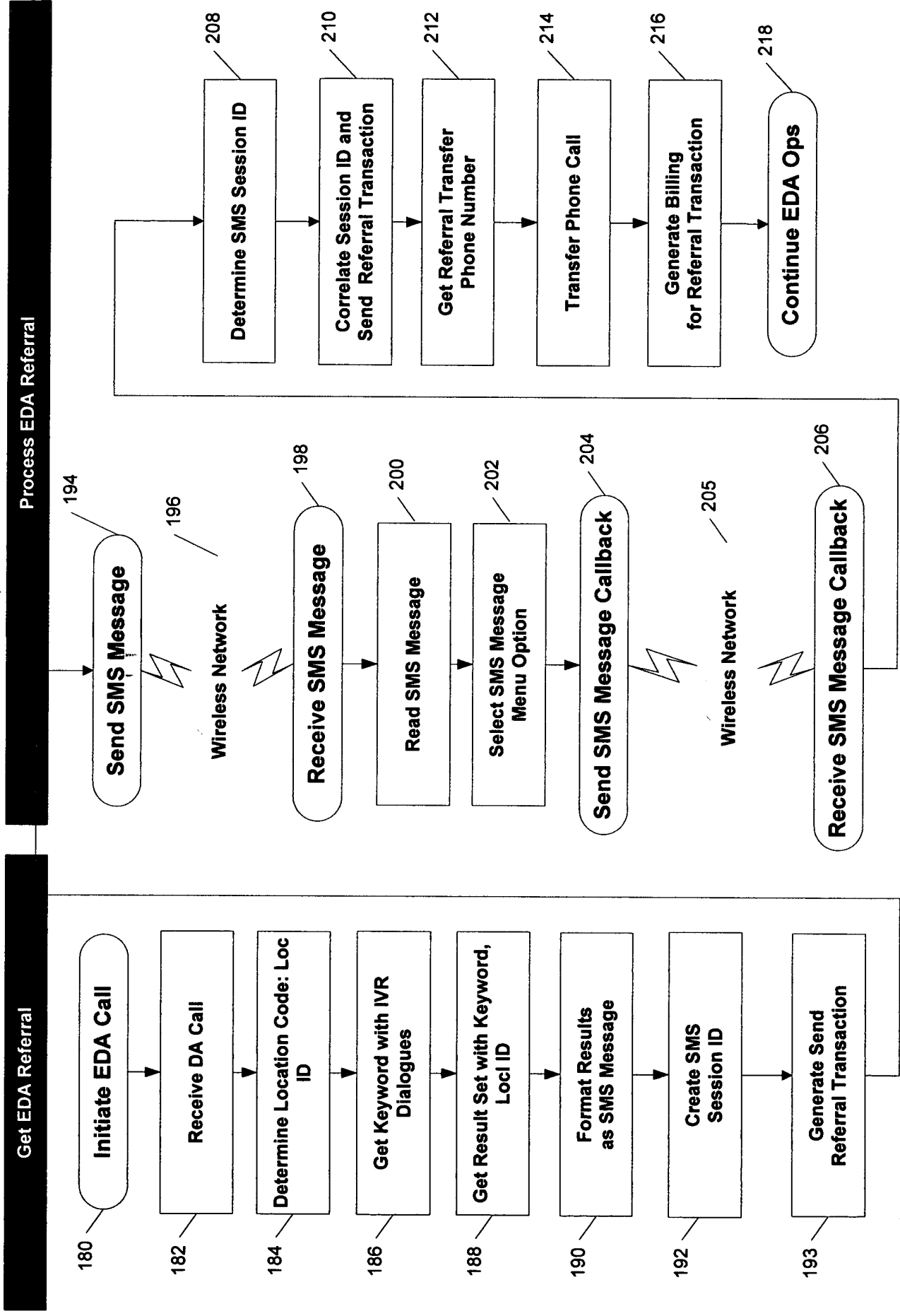


FIG. 9 - Session ID and Transaction Correlation Model

Create EDA Session Data

Get EDA Session Data

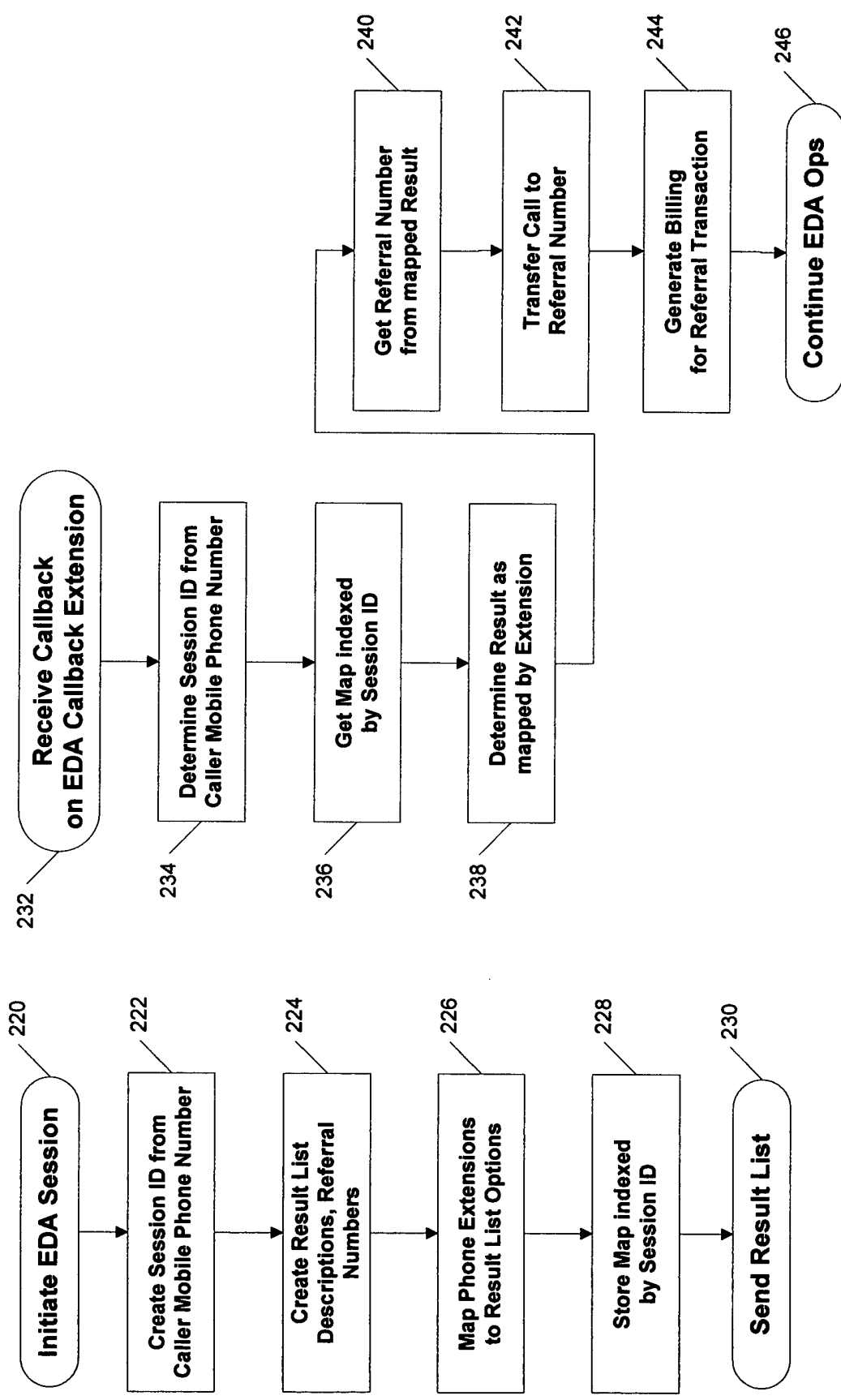


FIG. 10 - Core Messaging EDA Functional Blocks

